I am a VRS interpreter with Sorenson. If you pass the 10 second rule, and find Sorenson Media in non compliance with your guidelines, and we can no longer provide interpreting services to Deaf callers ... you will negatively affect 1) the Deaf callers, 2) the interpreters who have committed to provide this service (we have mortgages, bills, and children) and 3) the hearing community for whom we also provide service. Beware of the national deaf politics that are playing you; your are not getting the complete picture, you are getting a distorted picture from national deaf organizations and interpreter agencies who claim to represent us. If you look at the actual number of video callers, most deaf folks choose Sorenson, most interpreters also choose Sorenson. We have already voted.